

Support at Home



Schedule of Fees and Charges - Effective 1 November 2025*

All services have a per hour unit of measure unless another cost unit is noted (e.g. per trip or at cost)

Everyday Living

Service	Pricing		
	MMM1-MMM2	MMM3-MMM4	MMM5-MMM6
Domestic Assistance			
Cleaning, Laundry, Shopping	Weekday	\$95	\$105
	Evening	\$110	\$120
	Saturday	\$120	\$130
	Sunday	\$162	\$178
	Public Holiday	\$190	\$210
Home Maintenance			
Light Gardening		\$110	
Assistance with Home Maintenance and Repairs		\$120	
Expenses for Home Maintenance and Repairs		At Cost	
Meals			
Meal Preparation In Home		\$100	\$110
Meal Preparation and Delivery		At Cost	

Independence

Service	Pricing		
	MMM1-MMM2	MMM3-MMM4	MMM5-MMM6
Personal Care			
Daily Living and Medication Assistance	Weekday	\$100	\$110
	Evening	\$115	\$127
	Saturday	\$150	\$165
	Sunday	\$170	\$187
	Public Holiday	\$200	\$220
Continence Management		At Cost	
Social Support			
Individual Support and/or Accompanied Activities	Weekday	\$100	\$110
	Evening	\$115	\$127
	Saturday	\$150	\$165
	Sunday	\$170	\$187
	Public Holiday	\$200	\$220

Schedule of Fees and Charges cont.



Group Support*	High 1:1	\$100
	Med 1:2	\$70
	Low 1:4	\$40
Digital Education	At Cost	
Personal Affairs - Assistance	\$100	\$110
Personal Affairs - Expenses	At Cost	

Therapeutic Services

Acupuncturist, Chiropractor, Diversional Therapist, Remedial Masseuse, Art Therapist, Osteopath	At Cost
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Respite

Flexible Respite – In Home	Weekday	\$100	\$110	\$120
	Evening	\$115	\$127	\$138
	Saturday	\$150	\$165	\$180
	Sunday	\$170	\$187	\$204
	Public Holiday	\$200	\$220	\$240
Community or Centre Based Respite*		High 1:1	\$100	
		Med 1:2	\$70	
		Low 1:4	\$40	

Transport

Indirect Transport - <i>supply of a voucher for taxi or rideshare services</i>	At Cost
Direct Transport - <i>supply of a car and driver per trip. Trips over 60 km by negotiation.</i>	
Zone 1 - 0-15km	\$60
Zone 2 - 16-30km	\$80
Zone 3 - 31-45km	\$110
Zone 4 - 46-60km	\$120

Assistive Technology and Home Modifications

Technology and Modifications	At Cost
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Clinical

Service	Pricing		
	MMM1-MMM2	MMM3-MMM4	MMM5-MMM6
Nursing			
Registered Nurse	Weekday	\$160	\$165
	Evening	\$184	\$189
	Saturday	\$240	\$245
	Sunday	\$320	\$325
	Public Holiday	\$380	\$385

Schedule of Fees and Charges cont.



	Weekday	\$140	\$145
	Evening	\$161	\$164
Enrolled Nurse	Saturday	\$210	\$215
	Sunday	\$280	\$285
	Public Holiday	\$237	\$300
Nursing Assistant		At Cost	
Care Consumables ²		At Cost	

²Care consumables are reimbursement for specialised nursing products (e.g., prescribed skin emollients for management of skin integrity, oxygen consumables) that are specific to an individual participant and that a nurse would not be expected to carry as an everyday consumable.

Allied Health

Therapy Assistance, Counsellor, Dietitian, Exercise Physiologist, Music Therapist, OT, Physiotherapist, Podiatrist, Psychologist, Social Worker, Speech Pathologist	At Cost
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Nutrition

Prescribed Nutrition	At Cost
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Care Management

Care Management	\$125
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NOTES

Service Hours

Services provided between 6am to 6pm Monday to Friday have a minimum service time of 30 minutes.

After-hours services (Evenings 6pm-6am weekdays, weekends and public holidays), which are not scheduled in advance, will be charged for a minimum of 3 hours' service time.

³ All rates are subject to change, at least annually from the date of this schedule.

MMM Classifications

Code (MMM)	Classification	Example of Towns
1-2	Metropolitan and Regional Centres	Toowoomba
3-4	Large and Medium Rural Towns	Highfields, Kingaroy, Oakey, Pittsworth, Crows Nest, Clifton
5-6	Small Rural and Remote Communities	Blackbutt, Millmerran, Yarraman, Wondai, Murgon, Cooyar, Nanango

Social Supports

Social Support activities above 20km or delivered outside the South Burnett Regional Council and Toowoomba City Council areas will be subject to negotiated pricing.

*Support Ratios

High 1:1	1 Worker: 1 Client
Med 1:2	1 Worker: 2 Clients
Low 1:4	1 Worker: 4 Clients

Transport

Transport costs can be shared between one or more clients per trip.

Schedule of Fees and Charges cont.



Average Hours of Service

Classification	Quarterly	Annual
1	\$ 2,683	\$ 10,731
2	\$ 4,009	\$ 16,034
3	\$ 5,491	\$ 21,966
4	\$ 7,424	\$ 29,696
5	\$ 9,924	\$ 39,697
6	\$ 12,029	\$ 48,114
7	\$ 14,537	\$ 58,148
8	\$ 19,527	\$ 78,106

Transitioned	Quarterly	Annual
HCP Level 1	\$ 2,747	\$ 10,987
HCP Level 2	\$ 4,830	\$ 19,319
HCP Level 3	\$ 10,514	\$ 42,055
HCP Level 4	\$ 15,940	\$ 63,758

***Less Care Management	
Classification	Annual
1	\$ 9,658
2	\$ 14,431
3	\$ 19,769
4	\$ 26,727
5	\$ 35,728
6	\$ 43,303
7	\$ 52,333
8	\$ 70,296

Transitioned	Annual
HCP Level 1	\$ 9,888
HCP Level 2	\$ 17,388
HCP Level 3	\$ 37,850
HCP Level 4	\$ 57,382

Estimated Average Weekly Hours			
\$ 100.00	\$ 110.00	\$ 120.00	
MMM1-2	MMM3-4	MMM5-6	
2	2	2	
3	3	2	
4	3	3	
5	5	4	
7	6	6	
8	8	7	
10	9	8	
14	12	11	

MMM1-2	MMM3-4	MMM5-6
2	2	2
3	3	3
7	7	6
11	10	9