

# Support at Home



## Schedule of Fees and Charges - Effective 1 November 2025\*

All services have a per hour unit of measure unless another cost unit is noted (e.g. per trip or at cost)

### Everyday Living

Service	Pricing		
	MMM1-MMM2	MMM3-MMM4	MMM5-MMM6

#### Domestic Assistance

Cleaning, Laundry, Shopping	Weekday	\$95	\$105	\$115
	Evening	\$110	\$120	\$130
	Saturday	\$120	\$130	\$140
	Sunday	\$162	\$178	\$195
	Public Holiday	\$190	\$210	\$230

#### Home Maintenance

Light Gardening	\$110		
Assistance with Home Maintenance and Repairs	\$120		
Expenses for Home Maintenance and Repairs	At Cost		

#### Meals

Meal Preparation In Home	\$100	\$110	\$120
Meal Preparation and Delivery	At Cost		

### Independence

Service	Pricing		
	MMM1-MMM2	MMM3-MMM4	MMM5-MMM6

#### Personal Care

Daily Living and Medication Assistance	Weekday	\$100	\$110	\$120
	Evening	\$115	\$127	\$138
	Saturday	\$150	\$165	\$180
	Sunday	\$170	\$187	\$204
	Public Holiday	\$200	\$220	\$240

Continence Management	At Cost		
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#### Social Support

Individual Support and/or Accompanied Activities	Weekday	\$100	\$110	\$120
	Evening	\$115	\$127	\$138
	Saturday	\$150	\$165	\$180
	Sunday	\$170	\$187	\$204
	Public Holiday	\$200	\$220	\$240



Group Support*	High 1:1	\$100	
	Med 1:2	\$70	
	Low 1:4	\$40	
Digital Education	At Cost		
Personal Affairs - Assistance	\$100	\$110	\$120
Personal Affairs - Expenses	At Cost		

### Therapeutic Services

Acupuncturist, Chiropractor, Diversional Therapist, Remedial Masseuse, Art Therapist, Osteopath	At Cost		
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### Respite

Flexible Respite – In Home	Weekday	\$100	\$110	\$120
	Evening	\$115	\$127	\$138
	Saturday	\$150	\$165	\$180
	Sunday	\$170	\$187	\$204
	Public Holiday	\$200	\$220	\$240
Community or Centre Based Respite*	High 1:1	\$100		
	Med 1:2	\$70		
	Low 1:4	\$40		

### Transport

Indirect Transport - <i>supply of a voucher for taxi or rideshare services</i>	At Cost			
Direct Transport - <i>supply of a car and driver per trip. Trips over 60 km by negotiation.</i>	Zone 1 - 0-15km	\$60		
	Zone 2 - 16-30km	\$80		
	Zone 3 - 31-45km	\$110		
	Zone 4 - 46-60km	\$120		

### Assistive Technology and Home Modifications

Technology and Modifications	At Cost			
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## Clinical

Service	Pricing		
	MMM1-MMM2	MMM3-MMM4	MMM5-MMM6

### Nursing

Registered Nurse	Weekday	\$160	\$165
	Evening	\$184	\$189
	Saturday	\$240	\$245
	Sunday	\$320	\$325
	Public Holiday	\$380	\$385

## Schedule of Fees and Charges *cont.*



Enrolled Nurse	Weekday	\$140	\$145
	Evening	\$161	\$164
	Saturday	\$210	\$215
	Sunday	\$280	\$285
	Public Holiday	\$237	\$300
Nursing Assistant		At Cost	
Care Consumables <sup>&gt;</sup>		At Cost	

<sup>></sup> Care consumables are reimbursement for specialised nursing products (e.g., prescribed skin emollients for management of skin integrity, oxygen consumables) that are specific to an individual participant and that a nurse would not be expected to carry as an everyday consumable.

### Allied Health

Therapy Assistance, Counsellor, Dietitian, Exercise Physiologist, Music Therapist, OT, Physiotherapist, Podiatrist, Psychologist, Social Worker, Speech Pathologist	At Cost
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### Nutrition

Prescribed Nutrition	At Cost
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### Care Management

Care Management	\$125
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## NOTES

### Service Hours

Services provided between 6am to 6pm Monday to Friday have a minimum service time of 30 minutes. After-hours services (Evenings 6pm-6am weekdays, weekends and public holidays), which are not scheduled in advance, will be charged for a minimum of 3 hours' service time.

<sup>^</sup> All rates are subject to change, at least annually from the date of this schedule.

### MMM Classifications

Code (MMM)	Classification	Example of Towns
1-2	Metropolitan and Regional Centres	Toowoomba
3-4	Large and Medium Rural Towns	Highfields, Kingaroy, Oakey, Pittsworth, Crows Nest, Clifton
5-6	Small Rural and Remote Communities	Blackbutt, Millmerran, Yarraman, Wondai, Murgon, Cooyar, Nanango

### Social Supports

Social Support activities above 20km or delivered outside the South Burnett Regional Council and Toowoomba City Council areas will be subject to negotiated pricing.

### \*Support Ratios

High 1:1	1 Worker: 1 Client
Med 1:2	1 Worker: 2 Clients
Low 1:4	1 Worker: 4 Clients

### Transport

Transport costs can be shared between one or more clients per trip.



Average Hours of Service

Classification	Quarterly	Annual
1	\$ 2,683	\$ 10,731
2	\$ 4,009	\$ 16,034
3	\$ 5,491	\$ 21,966
4	\$ 7,424	\$ 29,696
5	\$ 9,924	\$ 39,697
6	\$ 12,029	\$ 48,114
7	\$ 14,537	\$ 58,148
8	\$ 19,527	\$ 78,106

Transitioned	Quarterly	Annual
HCP Level 1	\$ 2,747	\$ 10,987
HCP Level 2	\$ 4,830	\$ 19,319
HCP Level 3	\$ 10,514	\$ 42,055
HCP Level 4	\$ 15,940	\$ 63,758

**\*\*\*Less Care Management**

Classification	Annual
1	\$ 9,658
2	\$ 14,431
3	\$ 19,769
4	\$ 26,727
5	\$ 35,728
6	\$ 43,303
7	\$ 52,333
8	\$ 70,296

Transitioned	Annual
HCP Level 1	\$ 9,888
HCP Level 2	\$ 17,388
HCP Level 3	\$ 37,850
HCP Level 4	\$ 57,382

Estimated Average Weekly Hours		
\$ 100.00	\$ 110.00	\$ 120.00
MMM1-2	MMM3-4	MMM5-6
2	2	2
3	3	2
4	3	3
5	5	4
7	6	6
8	8	7
10	9	8
14	12	11
MMM1-2	MMM3-4	MMM5-6
2	2	2
3	3	3
7	7	6
11	10	9